

SERVAL PROTECT VEHICLE PROTECTION POLICY

Serval Fleet Solutions, Corp. ("Serval Protect") is a prominent provider of emergency roadside assistance services with FUTUREGUARD+ COVERAGE in the Philippines.

This policy shall set forth the terms and conditions governing the same and shall be the best and only evidence thereto. Upon availment of the vehicle Protection Services offered by Serval Protect, the Member recognizes and acknowledges its responsibility to thoroughly read and understand this policy and be bound by its terms and conditions.

When the services provided by Serval Protect under the 3rd Party service is accepted and utilized by the Member, he/she hereby agrees to adhere to the following terms and conditions:

1. Care of Belongings Inside the Vehicle

While Serval Protect is dedicated to taking all reasonable precautions to ensure the safety of the vehicle, Serval Protect shall not be accountable for the care or safekeeping of any personal belongings of the Member left inside his/her vehicle. The Member acknowledges that they are solely responsible for removing all valuable items and personal belongings from the vehicle before utilizing the services of Serval Protect.

2. Loss or Damage Responsibilities

Serval Protect shall not be held liable for any loss or damage to the belongings or items left inside the vehicle, regardless of whether such loss or damage occurred during the provision of services or otherwise. Any loss or damage thereto shall be borne exclusively by the Member.

Serval Protect shall not be held liable for any loss or damage, suffered by the Member, due to its own inexcusable mistake, fault, and gross negligence.

In addition, the Member agrees to hold Serval Protect harmless from any claims, liabilities, damages, or expenses arising from the loss or damage of personal belongings inside the vehicle.

3. Third-Party Engagement

Serval Protect engages in third-party partners. The Member acknowledges that the engagement with these Partners is independent of Serval Protect. Therefore, any issues arising from the services provided by the Partners shall be directly addressed with them. However, Members are required to promptly report any incidents to Serval Protect for the purpose of implementing appropriate sanctions or potentially removing the involved partner from the program.

This Policy shall only bind Serval Protect and its members. Except as otherwise provided herein, no Party shall have any right or interest, express or implied, on behalf of the other Party.

4. Limitation of Liability

Serval Protect shall not be liable for any direct, indirect, incidental, special, consequential, or punitive damages arising from the use of its services, including, but not limited to, damages caused by the loss or damage of belongings inside the vehicle.

5. V. Modifications to the Policy

Serval Protect reserves the right to modify or amend this policy at its discretion, as necessary and as frequent as it deems. Any changes to the policy shall be in writing and communicated to the Members through appropriate channels.

The Member confirms that s/he has read, understood, and agreed to the terms and conditions outlined in this policy. This policy governs the relationship between the Member and Serval Protect regarding vehicle protection services and supersedes any prior understandings or agreements. Likewise, the policy between Serval Protect and its member.

For more information and understating please visit www.servalprotect.com

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